

AUTHORIZATION FOR USE AND DISCLOSURE OF PROTECTED HEALTH INFORMATION

I hereby authorize Lam Dermatology to use and/or disclose my protected health information as described below to:

Name and relationship to recipient(s): _____

I understand that:

- 1) THIS AUTHORIZATION IS VOLUNTARY AND I MAY REFUSE TO SIGN THIS AUTHORIZATION WITHOUT AFFECTING MY HEALTH CARE OR THE PAYMENT FOR MY HEALTH CARE**
- 2) I have the right to request a copy of this form after I sign it as well as inspect or copy any information to be used and/or disclosed under this authorization (if allowed by state and federal law. See 45 CFR § 164.524).
- 3) I may revoke this authorization at any time by notifying Lam Dermatology in writing as set forth in the Notice of Privacy Practices. However, it will not affect any actions taken before the revocation was received or actions taken in reliance thereon, or if the authorization was obtained as a condition of obtaining insurance coverage and other applicable law provides the insurer with the right to contest a claim under the policy.
- 4) Lam Dermatology agrees to maintain the confidentiality of my protected health information; however, if the person or organization authorized to receive the information is not a health plan, health care clearinghouse or health care provider, federal law (HIPAA) requires me to be advised that information used or disclosed pursuant to this authorization may be subject to re-disclosure and may no longer be protected by HIPAA rules.

Type of information to be disclosed:

- Entire Medical Record Office Chart Notes Billing Statements Laboratory Reports Pathology Reports
 Other _____

Signature of Patient or Legal Representative (if applicable)

Date

Printed Name of Patient or Legal Representative (if applicable)

Relationship to Patient (if applicable)

OFFICE POLICIES

OFFICE HOURS

Our office is open Monday through Friday from 8:00 AM until 4:30 PM, excluding holidays. We typically close for lunch between 12:00 PM and 1:00 PM. In the event of a medical emergency, please go to the nearest emergency room. Prescription refills are not considered an emergency.

APPOINTMENTS AND NO-SHOW POLICY

We make every attempt to schedule patients at the earliest possible opening. Should you need to cancel or reschedule, it is very important you give us at least 24-hour advance notice so that we can offer the appointment to another patient. In an event you are running late, please call our office. If you are more than 15 minutes late to your scheduled appointment, you may be asked to reschedule. Many of our patients have complex diagnostic problems – although Dr. Lam and our staff tries to stay on schedule, a patient’s condition may require that we spend additional time, and that may create delays in our schedule. We do ask for your patience and understanding in these instances.

We have a “no-show” policy in which a patient is allowed up to three (3) no-show appointments. Patients with multiple cancellations or missed appointments may be discharged from our practice.

For surgical appointments only, any patient that fails to show or cancel/reschedule with 24-hour advance notice will be charged a \$100.00 fee. The no-show fee is billed directly to the patient and the credit card on file will be charged. This charge is not reimbursable by your insurance and must be paid prior to rescheduling the surgical appointment at the discretion of the provider.

PRESCRIPTION REFILLS

We require the patient to request prescription refills during an office visit. For any other instances, please call at least 48 hours in advance of the need for medication. We ask that you contact your pharmacy with your request and allow the pharmacist to contact our office. Please check with the pharmacy directly to see if your refill has been approved – and remember to allow 2 business days. **No refill requests will be processed after office hours or on weekends.**

DIAGNOSTIC TESTS/LAB RESULTS

If tests are ordered by any providers within this practice, you will be contacted by telephone with the results within 5 business days by our office. If the test was ordered or performed by another practice or physician, you should contact that office directly for your results.

You may receive a separate bill for laboratory or pathology services from an off-site lab for any tests your physician may order. Please discuss any billing errors or discrepancies with that laboratory.

FINANCIAL POLICY

All patients are required to keep a credit card on file and signed authorization to charge the card for patient balances. **Patients are responsible for payment at the time of service.** We do accept Cash, Checks, MasterCard, Visa, Discover and AMEX. There will be a \$30.00 charge for all returned checks.

Lam Dermatology is a contracted provider with many insurance plans and may accept assignment of benefits. As a courtesy, we will file all claims, including secondary insurance, to the plans with which we participate. Please inform us of any special requirements in your plan.

You are responsible to pay for any co-payments, any applicable dermatology procedures, and cosmetic treatments at the time of each visit. Most dermatology procedures go toward your deductible. **Please be aware that we collect an estimated payment on these procedures at the time of service (exclusions apply).** Should your insurance pay these procedures in full, we will refund your payment upon receipt of your insurance payment. You are required to pay the deductible or co-insurance amounts designated by your insurance company. If your insurance company denies your bill, you will be billed directly for those services and are held financially responsible.

In the event your health plan determines a service to be "not covered," or you do not have an authorization, you may be responsible for the complete charge. We encourage our patients to understand their policy and to contact their insurance company for clarification of benefits prior to services being rendered. You must inform the office of all insurance changes, authorization referral requirements, and address changes. In the event the office is not informed before care is rendered, you will be responsible for any denied charges.

Patients with balances over \$100.00 must make payment arrangements prior to future appointments being made. Patients who have questions about their bills or would like to discuss a payment plan option may contact our billing office at (405) 292-5500.

In cases of divorce or separation, the parent authorizing treatment for a child will be the parent responsible for those charges. If the divorce decree requires the other parent to pay all or part of the costs, it is the authorizing parent's responsibility to collect from the other parent.

NON-VISIT RELATED FORMS

We charge **\$15 per non-visit related form** to be completed, and **without exception the money must be prepaid** at the time the form is left with our office. FMLA forms are charged at **\$40 per form**, and again, we require this to be prepaid at the time the form is left with our office. We require 5 business days to complete the forms. Patients may come by to retrieve their form, or they may provide our office with a stamped, self-addressed envelope and it will be forwarded as indicated.

- _____ (Initials) I have signed the patient Authorization for Use and Disclosure of Protected Health Information from Lam Dermatology.
- _____ (Initials) I have received Lam Dermatology's office and financial policies.
- _____ (Initials) I have received the Appointments and No-Show Policy and agree to its terms.
- _____ (Initials) I understand that co-payments and any other applicable dermatology procedures and cosmetic treatments are due at time of service as specified by these terms.
- _____ (Initials) With my consent, Lam Dermatology PLLC may e-mail to my home or another designated location any items that assist the practice in carrying out treatment, payment and healthcare operations, such as appointment reminder cards, correspondence and billing statements.

By signing below, I acknowledge, with my initials above, I have received, read, and understand the office and financial policies, and I agree to be bound by its terms. I understand and agree such terms may be amended in the future by the practice.

Signature of Patient or Legal Representative (if applicable)

Date

Credit Card on File Agreement – Effective January 1, 2020

Lam Dermatology and Associates has implemented a new credit card policy. Recent changes in healthcare markets and payment processes have altered insurance coverages to shift more of the cost of care to our patients. The credit card on file policy is a convenient method to pay for the portion of services that are deemed patient’s responsibility, such as copay, deductible and co-insurance.

Co-pays are still due at time of visit. At check-in, the credit card information will be obtained and kept confidential and secure until the insurance(s) have paid their portion and notifies Lam Dermatology of the balance due, if any. At that time, the billing department will issue out one statement via mail which the patient will have 30 days to pay the balance or make other payment arrangements. After 30 days, the debit/credit card on file will be automatically charged for any outstanding balance. In the case when a credit card has reached its limit maximum, the billing department will notify the patient via a mailed letter. The patient will have an additional 30 days to arrange payment before the bill is subject to additional collection activity.

If you have any questions about the policy, please email your inquiries to info@lam-dermatology.com.

I authorize Lam Dermatology and Associates to keep my debit/credit card on file and to charge my debit/credit card for any outstanding balances that my health plan has identified as my financial responsibility.

If the provided debit/credit card has changed, expired or denied for any reason, I agree to immediately give Lam Dermatology and Associates a new, valid debit/credit card which I will allow to be charged over the phone. I agree that the new card will be used with the same authorization as the original card I presented.

<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> Discover	<input type="checkbox"/> American Express
Patient’s Name (print):			
Date of Birth (mm/dd/yyyy):			
Cardholder Name (print):			
Last Four Digits of Debit/Credit Card Number:			Exp. Date:
Card Billing Address:			
<input type="checkbox"/> Please check this box if you prefer not to receive a statement and would like us to bill your debit/credit card immediately for any balances due after the processing of your insurance.			

Debit/Credit Card Holder’s Signature: _____ Date: _____

OFFICE USE	
Authorization Received by: _____ (Initials)	Date: _____

PRIMARY CARE PHYSICIAN: _____ PHONE #: _____

PHARMACY: _____ PHONE: _____ ADDRESS: _____

CHIEF COMPLAINT (REASON FOR VISIT): _____

PAST MEDICAL CONDITION	PAST SURGICAL HISTORY
<input type="checkbox"/> Anxiety	<input type="checkbox"/> Breast: Mastectomy <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Both
<input type="checkbox"/> Arthritis	<input type="checkbox"/> Breast: Lumpectomy <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Both
<input type="checkbox"/> Asthma	<input type="checkbox"/> Heart: Mechanical Valve
<input type="checkbox"/> Atrial Fibrillation	<input type="checkbox"/> Heart: Biological Valve
<input type="checkbox"/> BPH (benign enlargement of the prostate)	<input type="checkbox"/> Heart: Transplant
<input type="checkbox"/> Bleeding Tendency	<input type="checkbox"/> Hip Replacement - Year _____ <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Both
<input type="checkbox"/> Cancer, Type _____	<input type="checkbox"/> Knee Replacement - Year _____ <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Both
<input type="checkbox"/> Coronary Artery Disease	<input type="checkbox"/> Ovaries (Oophorectomy): Endometriosis
<input type="checkbox"/> Depression	<input type="checkbox"/> Ovaries (Oophorectomy): Cysts
<input type="checkbox"/> Diabetes	<input type="checkbox"/> Ovaries (Oophorectomy): Cancer
<input type="checkbox"/> End Stage Renal Disease	<input type="checkbox"/> Skin: Skin Biopsy
<input type="checkbox"/> Hepatitis, Type _____	<input type="checkbox"/> Skin: Basal Cell Carcinoma
<input type="checkbox"/> Hypertension (high blood pressure)	<input type="checkbox"/> Skin: Squamous Cell Carcinoma
<input type="checkbox"/> HIV/AIDS	<input type="checkbox"/> Skin: Melanoma
<input type="checkbox"/> Hypercholesterolemia	<input type="checkbox"/> Uterus (Hysterectomy): Fibroids
<input type="checkbox"/> Hyperthyroidism	<input type="checkbox"/> Uterus (Hysterectomy): Uterine Cancer
<input type="checkbox"/> Hypothyroidism	<input type="checkbox"/> None Apply to Me
<input type="checkbox"/> Leukemia	<input type="checkbox"/> Other
<input type="checkbox"/> Seizures	
<input type="checkbox"/> Stroke	
<input type="checkbox"/> None Apply to Me	
<input type="checkbox"/> Other	

PERSONAL HISTORY	SKIN HISTORY	FAMILY HISTORY OF SKIN CANCER
<input type="checkbox"/> Basal Cell Carcinoma	<input type="checkbox"/> Basal Cell Carcinoma	<input type="checkbox"/> Basal Cell Carcinoma
<input type="checkbox"/> Squamous Cell Carcinoma	<input type="checkbox"/> Squamous Cell Carcinoma	<input type="checkbox"/> Squamous Cell Carcinoma
<input type="checkbox"/> Melanoma	<input type="checkbox"/> Melanoma	<input type="checkbox"/> Melanoma
<input type="checkbox"/> Actinic Keratoses	<input type="checkbox"/> No Family History of Skin Cancer	
<input type="checkbox"/> Atypical Moles		
<input type="checkbox"/> Blistering Sunburns		
<input type="checkbox"/> Precancerous Moles		

PERSONAL HISTORY OF SUN EXPOSURE

Wear Sunscreen Daily? Yes No

Tan in Tanning Salon? Yes No

CURRENT MEDICATION(S)

ALLERGIES

SOCIAL HISTORY

Never drink alcohol Less than 1 drink per day 1-2 drinks per day 3+ drinks per day

Never smoked Former smoker Smokes less than daily Smokes daily

REVIEW OF SYSTEMS AND ALERTS
PLEASE CIRCLE YES OR NO IN THE BOX PROVIDED FOR ALL SYMPTOMS YOU ARE CURRENTLY EXPERIENCING

Hematologic/Lymphatic	No to all	Endocrine	No to all	Gastrointestinal	No to all
Problems with bleeding	Y N	Thyroid problems	Y N	Nausea or vomiting	Y N
Swollen Glands	Y N	Excessive thirst	Y N	Heartburn	Y N
Tender Glands	Y N	Eyes	No to all	Increasing constipation	Y N
Anemia	Y N	Redness	Y N	Persistent diarrhea	Y N
Transfusion	Y N	Pain	Y N	Blood in stool or black stool	Y N
Integumentary - Skin	No to all	Double Vision	Y N	Tightness or abdominal pain	Y N
Problems with healing	Y N	Blurred Vision	Y N	Jaundice	Y N
Problems with scarring	Y N	Ears/Nose/Mouth/Throat	No to all		
Easy bruising	Y N	Ringing in ears	Y N	Genitourinary	No to all
Redness	Y N	Runny nose	Y N	Pain/burning on urination	Y N
Rash	Y N	Sores in mouth	Y N	Blood in urine/cloudy, smoky urine	Y N
Hives	Y N	Dryness in mouth	Y N	Discharge from penis/vagina	Y N
Itching	Y N	Frequent sore throat	Y N	Getting up at night to pass urine	Y N
Sun sensitive	Y N	Difficulty swallowing	Y N		
Tightness	Y N	Hoarseness	Y N	Musculoskeletal	No to all
Nodules/bumps	Y N	Cardiovascular	No to all	Morning stiffness	Y N
Hair loss	Y N	Sudden onset chest pain	Y N	Joint pain	Y N
Color changes – hands/feet	Y N	Sudden changes of heart beat	Y N	Muscle weakness	Y N
Allergic/Immunologic	No to all	High blood pressure	Y N	Muscle tenderness	Y N
Frequent sneezing	Y N	Swollen legs or feet	Y N	Joint swelling	Y N
Susceptibility to infection	Y N	Respiratory	No to all	Neurological/Psychiatric	No to all
Immunosuppression	Y N	Cough	Y N	Headaches	Y N
Hay fever	Y N	Shortness of breath	Y N	Dizziness	Y N
Constitutional	No to all	Wheezing	Y N	Fainting	Y N
Fever, chills or shakes	Y N			Anxiety	Y N
Night sweats	Y N			Depression	Y N
Unintentional weight gain	Y N			Agitation	Y N
Unintentional weight loss	Y N				

ALERTS

Allergy to:			Y N		Y N
Artificial Heart Valve		Artificial joints within 2 years	Y N	Pacemaker	Y N
Adhesive	Y N	Blood thinners	Y N	MRSA/Staph	Y N
Lidocaine	Y N	Defibrillator	Y N	Premedication prior to procedures	Y N
Topical antibiotic ointments	Y N			Rapid heartbeat with epinephrine	Y N

WOMEN ONLY – PREGNANCY AND CHILDBEARING INFORMATION

Are you pregnant?	Y N	Planning on becoming pregnant soon?	Y N
Are you breastfeeding?	Y N	Are you on some form of birth control? If yes, what form?	Y N